AHCCCS CONTRACTOR OPERATIONS MANUAL



CHAPTER 400 - OPERATIONS

422 – AzSH Coordination

EFFECTIVE DATE: 01/15/09, 10/01/12, 10/01/13

REVISION DATE: 01/15/09, 08/30/12, 07/18/13

STAFF RESPONSIBLE FOR POLICY: DHCM OPERATIONS

I. PURPOSE

This policy applies to Acute Care, ADHS/DBHS, ALTCS/EPD, CRS, DES/CMDP (CMDP), and DES/DDD (DDD) Contractors. This policy establishes AHCCCS' expectations to provide payment for services provided at the Maricopa Integrated Health Systems Clinics and/or Medical Center for AHCCCS members residing in the Arizona State Hospital (AzSH).

II. DEFINITIONS

CRS FULLY INTEGRATED	Members	receiving	all	services	from	the	CRS	Contractor
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including acute health, behavioral health and CRS-related

services.

CRS Partially-INTEGRATED - ACUTE

American Indian members receiving all acute health and CRS-related services from the CRS Contractor and

receiving behavioral health services from a Tribal RBHA.

INTEGRATED REGIONAL BEHAVIORAL HEALTH **AUTHORITY (INTEGRATED** RBHA)

Organization or entity contracted with ADHS to provide, manage and coordinate all medically necessary behavioral healthcare services either directly or through subcontracts with providers for Title XIX eligible adults. In addition, the organization provides, manages and coordinates all medically necessary physical health services for individuals

with Serious Mental Illness.

III. POLICY

AzSH Coordination

All medical services for enrolled members residing in the AzSH who require medical services that are not provided by AzSH during their stay will be provided by Maricopa Integrated Health Systems Clinics and/or Medical Center.

DDD Acute Care Subcontractor(s), Acute Care, ADHS/DBHS (for members diagnosed with SMI who are enrolled with the Integrated RBHA), CRS Fully Integrated and Partially Integrated- Acute, ALTCS/EPD, and CMDP Contractors (hereafter referred to as Contractor)

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shall provide reimbursement for medically necessary services under one of the following arrangements:

 A contractual agreement with Maricopa Integrated Health Systems including Maricopa Medical Center, Clinics and MIHS physicians to provide all medically necessary services.
MIHS will be assigned as the Primary Care Provider (PCP) for all members residing in AzSH.

OR

 In the absence of a contractual agreement, two staff members shall be responsible for coordination of care, prior authorization processes, claims payments, provider and member issues for all services delivered by Maricopa Integrated Health Systems. These staff members will have knowledge of the Health Plans obligation to arrange care for AzSH residents and provide a seamless and obstacle free process for the provision of services and payment and be available to AzSH and MIHS 24 hours a day.

Emergency medical services for AzSH residents will be provided by the MIHS Maricopa Medical Center and reimbursed by the Contractor regardless of prior authorization or notification.

Non-behavioral health related pharmacy services for AzSH residents will be provided by AzSH in consultation with the Contractor and the Contractor is responsible for payment.

IV. REFERENCES

- Acute Care contract, Section D
- ADHS/DBHS contract, Section D
- ALTCS/EPD contract, Section D
- CRS contact, contract Section D
- DES/CMDP contract, Section D
- DES/DDD contract, Section D